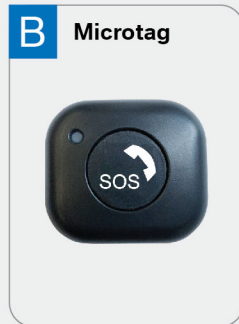


Your vehicle is now equipped with **Connex Track**, an advance telematics system with **Safety & Security** services to help you in your time of need by keeping you and your vehicle safe and secure at all times. Your package includes **1 year service** from the date of your first service activation.

Your **Connex Track** package comes with..



- A** 1x Telematics Device T.342 for Safety & Security services
- B** 1x Microtag for ADR, Phone distraction & back up emergency button on center console  
**You need to pair the Microtag with My Connex mobile via Bluetooth. Refer to the pairing process below\***

## 1 Download My Connex Mobile App

Download My Connex mobile app from **App Store** or **Google Play Store**.

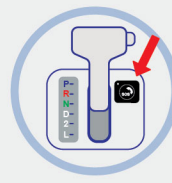
Login to My Connex mobile app using the username and password sent to you via **SMS** during activation of the device.



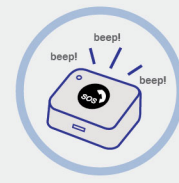
## 2 Microtag Fitment



1. Remove the sticker on the back of the **Microtag**



2. Stick the **Microtag** device in the car, somewhere within your reach  
*For battery replacement, ensure the slot located at the side of the device is visible*



3. Turn it **ON** by holding down the button and wait for **3 beeps**

## 3 \*Microtag Pairing Process



1. **LOGIN** - Login to My Connex mobile app and select "Microtag" to pair. Ensure Bluetooth is **ON**.
2. **ACCEPT** - Accept ALL "Permissions" to pair.
3. **CLICK** - Click "Search" to find Microtag and click Found Microtag to pair.
4. **ACTIVATE** - Microtag is successfully paired.

**Once activated, you will receive a push notification and Microtag will beep. Go to "More" to add new drivers (if required).**

## SAFETY - How it works

### ① eCall - Automatic crash alert & fast response by 24/7 SOC



#### MINOR ACCIDENT RESPONSE

- Device automatically alerts and sends **MSD\*** to SOC.
- SOC will call the actual driver if ADR is activated or registered phone number to check if assistance may be required.

#### SERIOUS ACCIDENT RESPONSE

- Device automatically alerts and sends **MSD\*** to SOC.
- SOC will call the actual driver if ADR is activated or registered phone number.
- If no response, SOC will verify the severity and if serious, SOC will call MERS 999 to send ambulance to the actual location.

**\*MSD (Minimum set of data)**  
 - Location, direction, time  
 - Acceleration Severity Index (crash severity)

## ② bCall - Emergency or Breakdown assistance



Microtag

### In case of emergency:

- Press the **SOS button** on your **Microtag** to request for emergency or breakdown service. (Please ensure your smartphone is paired with the **Microtag**).

## ③ Microtag beeping alert



1. **Phone distraction** - it will beep 2 times when you use your phone (especially texting) while driving.
2. **Speeding** - it will beep 1 time when the set speed is exceeded.

**Note:** In order to enjoy these features, Microtag must be paired with your Smartphone via Bluetooth and ensure ALL "Permissions" are enabled.

## ④ VIP Assist\*\*



- **Unlimited towing** to an authorised workshop or to customer's choice in case of flood, breakdown or accident.
- **FREE Labour charge for repair on spot service** (up to **RM300** per incident).
- **Transport reimbursement** up to **RM2,000** in case of accident repair (when repaired at an authorised workshop).

## SECURITY\*\* - SVR by 24/7 SOC (Theft on demand)

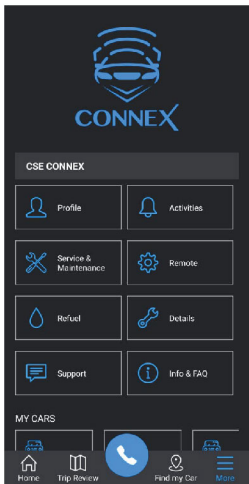
In the unfortunate event that your vehicle is stolen, you may call our SOC via the mobile app 'Call button' to report theft and initiate SVR service.

- Upon verification, SOC activates the recovery process.
- SOC shares the vehicle location with the Police.
- Recovery of the vehicle by the Police.

Alternatively, you may use your mobile phone to call **+603 5888 0001 (SOC)**.



## My Connex Mobile App - Primary app for registered owner



- **Connects with Microtag** for eCall automatic driver recognition
- **Driving score** - Check how safe you drive based on speeding, acceleration, harsh braking and cornering
- **Speed alert** - Set speed limit and receive alert when speed limit is exceeded (push & email)
- **Smart alarm\*** - Set/unset smart alarm and receive alert if ignition is ON or being towed (push & email)
- **Trip review** - Check your previous trip details e.g. driving score and driving events
- **Find my car** - Check vehicle location, real-time tracking and traffic condition via Google Map
- **Add cars\*** - For multiple vehicle management
- **Add drivers\*** - For eCall automatic driver recognition
- **Device health check** - Automatic daily health check to ensure device is working normally
- **Help button** - to report vehicle theft & request for breakdown and emergency assistance

\* These features are not available in the added driver's app

All features and specifications are subject to change without prior notice.

\*\*Please refer to the Terms & Conditions in the Connex online registration form.



Please scan to view the Connex Track user manual

## Contact Us

For more information, contact our CSE SOC (24/7 Secure Operations Centre):

Tel: **+603 5888 0000** | Declare a Theft: **24 hours daily** | Customer Service: **Mon-Sat, 9am to 7pm**  
Email: [customerservice@cse.com.my](mailto:customerservice@cse.com.my) | Website: [www.cse.com.my](http://www.cse.com.my)