# **Connex Defence**

## **Quick User Guide**

Your vehicle is now equipped with **Connex Defence**, an advance telematics system with **Safety & Security** services to help you in your time of need by keeping you and your vehicle safe and secure at all times. Your package includes **1 year service** from the date of your first service activation.

Your Connex Defence package comes with..



- A 1x Self powered SVR device for enhanced vehicle security hidden in cabin or trunk
- B 1x Security card

- C 2x CR123A batteries
- D 1x Mini Screwdriver (PH 1)

#### **Device Positioning Guide**

We recommend to position the device at the area highlighted in **Figure 1** (vehicle passenger cabin) or **Figure 2** (rear luggage compartment).

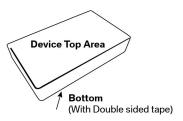


Figure 1 Vehicle passenger cabin



**Figure 2**Rear luggage compartment

Please ensure the device top area is not covered by any metal panel to avoid signal disruption.



#### **Download My Connex Mobile App**

Download My Connex mobile app from App Store or Google Play Store.

Login to My Connex mobile app using the username and password sent to you via SMS during activation of the device.



#### **Key Features**



 Compact, wire-free and easy to hide anywhere in the vehicle



 Wakes up 3x a day to check for theft message



Global roaming SIM



• Wakes up 1x a day to send location - device health check



 Cannot be scanned/detected always sleeping



• 2 years battery life

#### SECURITY - SVR by 24/7 SOC (Theft on demand)





## **IMPORTANT!**

In case your vehicle is stolen, please follow the procedure below:

## Step 1

Call our 24/7 SOC at +603 5888 0001 to declare theft.

## Step 2

Make a police report and email to us at customerservice@cse.com.my together with the registered vehicle number.

## Step 3

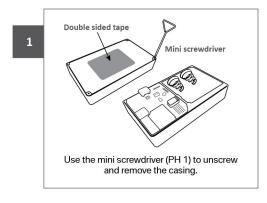
Upon verification, our SOC will activate stolen vehicle recovery (SVR) process.

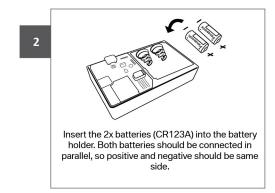
## Step 4

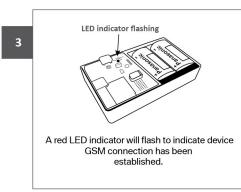
SOC will then liaise with the Police and keep you updated on the theft recovery progress.

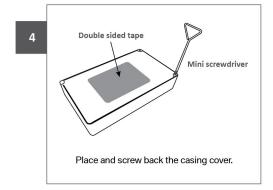
Please refer to the Terms & Conditions in the Connex online registration form.

#### **How To Install Batteries**









#### Removal/Transfer of Device

If you wish to remove/transfer the device to a new vehicle, please contact our SOC.



Please scan to view the Connex Defence user manual

#### **Contact Us**

For more information, contact our CSE SOC (24/7 Secure Operations Centre):