

1 This Package Comes With:



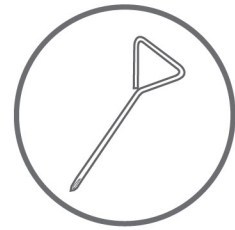
1x Wire-free self-powered device



1x Security card



2x CR123A batteries

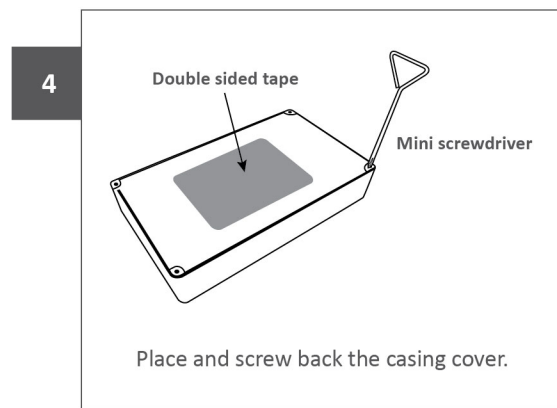
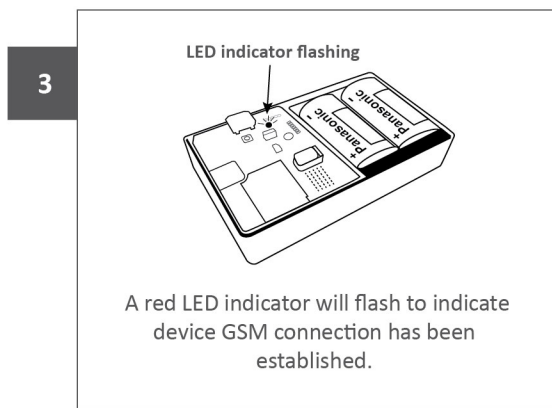
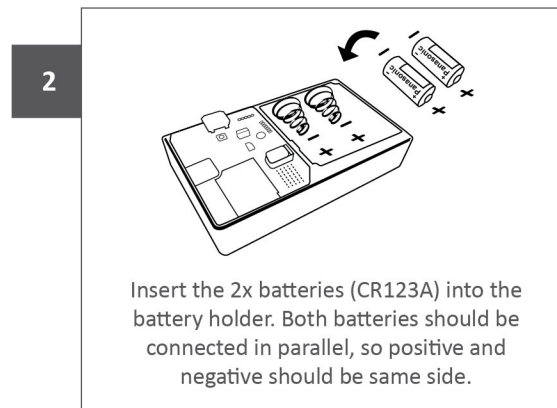
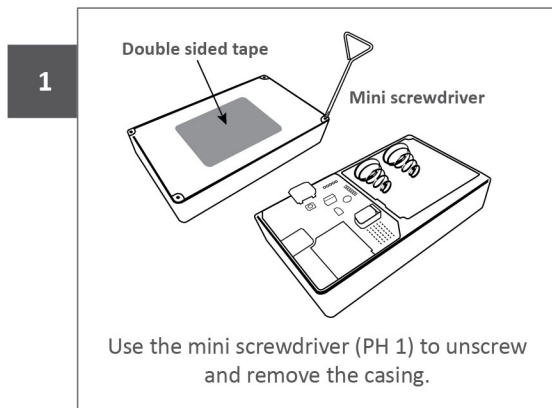


1x Mini Screwdriver (PH 1)

2 Product Description

Connex Defence is a compact, self-powered anti-theft device that can be covertly hidden anywhere in the vehicle.

3 How to Install Batteries



4 Device Positioning Guide

We recommend to position the anti-theft device at the area highlighted in **Figure 1** (vehicle passenger cabin) or **Figure 2** (rear luggage compartment).

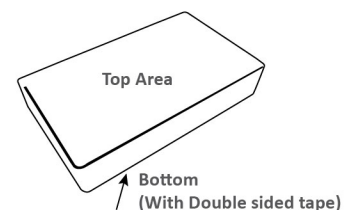
Please ensure the device top area is not covered by any metal panel to avoid signal disruption.



Figure 1
Vehicle passenger cabin



Figure 2
Rear luggage compartment



5 Connex Mobile App

To access **Connex Defence** services, download “**CSE Connex**” mobile app from App Store or Google Play.

Open “**CSE Connex**” app and sign in by entering your Login and Password which will be sent to you via SMS and email upon activation of the device.



6 Key Features



- Compact, wire-free and easy to hide anywhere in the vehicle



- Global roaming SIM



- Cannot be scanned/detected - *always sleeping*



- Wakes up 3x a day to check for theft message



- Wakes up 1x a day to send location - *device health check*



- 2 years battery life

7 How does Connex Defence work?

On your Mobile App



Tap “**Call**” button, then tap “**Report Car Theft**” to call CSE SOC Secure Operating Centre



Upon verification, SOC sends Connex Defence a Theft Alert



Connex Defence wakes up and sends SOC its exact location



SOC quickly contacts the Police to recover your stolen vehicle



IMPORTANT!

In case your vehicle is stolen, please follow the procedure below:

Step 1

Tap “**Call**” button on Mobile App or Call our 24/7 SOC at **+603 5888 0001** to declare theft.

Step 2

Make a police report and email to us at **customerservice@cse.com.my** together with the registered vehicle number.

Step 3

Upon verification, our SOC will activate stolen vehicle recovery (SVR) process.

Step 4

SOC will then liaise with the Police and keep you updated on the theft recovery progress.

8 Removal/Transfer of device

If you wish to remove/transfer the device to a new vehicle, please contact our SOC.

9 Contact Us

For more information, contact our CSE SOC (24/7 Secure Operating Centre):

Tel: +603 5888 0000 | Report Car Theft: 24 hours daily | Customer Service: Mon-Sat, 9am to 7pm

Email: customerservice@cse.com.my | Website: www.cse.com.my